miine health

POWERED BY

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The schools in the Diocese of Belleville are partnering with miinehealth, a screening and management program, to perform daily health screens of all students and employees returning to school. This process is being implemented in order to ensure that students and employees are free of COVID-19 exposure and/or related symptoms before returning to school. Our goal is to minimize the risk of transmission of the coronavirus and to keep everyone safe. We thank you in advance for your cooperation and adherence to this crucial process.

miinehealth App Download Process

<u>Apple Users</u>

Apple users may download the app (**miine**health) from the App Store on their phone. They can also use this link to the App Store: https://apps.apple.com/us/app/miinehealth/id1518471478

<u>Android or Computer Browser Users</u>

Android users should use this link: app.miinehealth.com

It is possible to save the link above as an app to facilitate the next time you log in.
- Opening this link in their chrome browser in their Android device will give users the option of adding this to their home screen to run like an app.
- This is also the link desktop users can use and add to their home screen.

Simply follow these instructions:

1. On your Android device (or desktop), open Chrome
2. Go to app.miinehealth.com
3. Tap on ⋮ for menu options
4. Select the "Add to home screen" option from the list
5. Tap on the "Add" command
6. The shortcut link will be placed on the home screen of your Android device or Chrome applications section of your desktop

First Time Sign Up (Student)

1. Enter your child's first name and last name
2. Enter the main mobile number associated with the child
3. Enter your child's date of birth
4. Click "Find me"
5. Click "Claim your profile"

6. Click "Join"
7. Agree to Privacy Policy, Terms of Use, Disclosures and Consents
8. "Verifying It's You" – A code will be sent via text message to the main mobile number that is associated with the account – Enter 6-digit code
9. Click "Next"
10. Create a Username **(minimum of 6 characters)**
11. Create a Password/ Confirm Password **(minimum of 8 characters, 1 digit, 1 uppercase, 1 special character)**
12. Optional to turn on Touch/Face ID
13. Opens to home page

TIP: If you are a parent that has more than 1 student who attends any school within the Diocese of Belleville, at this time it is necessary to create an account for <u>EACH</u> child. You will need to repeat steps 1-13 to create an additional account for that child.

First Time Sign Up (Employee)

1. Enter your first name and last name
2. Enter the main mobile number
3. Enter your date of birth
4. Click "Find me"
5. Click "Claim your profile"
6. Click "Join"
7. Agree to Privacy Policy, Terms of Use, Disclosures and Consents
8. "Verifying It's You" – A code will be sent via text message to the main mobile number that is associated with the account – Enter 6-digit code
9. Click "Next"
10. Create a Username **(minimum of 6 characters)**
11. Create a Password/ Confirm Password **(minimum of 8 characters, 1 digit, 1 uppercase, 1 special character)**
12. Optional to turn on Touch/Face ID
13. Opens to home page

TIP: Make sure you write down your username and password for reference:

USERNAME: _____

PASSWORD: _____

Troubleshooting Tips
- Ensure you have downloaded the correct app (Miinehealth)
- Ensure you have entered the correct main mobile number linked to each student/employee account
- Call the principal of your school for further trouble shooting options

Here is how the process works:

Once registered with miinehealth you will be asked to perform a daily check-in before you leave your home. It is extremely important that this check-in be completed at home prior to leaving for school: this not only decreases the risk of exposure, but also ensures a smooth entry into the school building without lines and unnecessary agglomerations. During the check-in, you will be asked the following:

a) Have you come in close contact with someone suspected or confirmed of having COVID-19 in the last 14 days?

b) Do you have any of the following symptoms?
- Shortness of breath or difficulty breathing
- Cough
- Fever
- Chills
- Headache
- Muscle or body aches
- New loss of taste or smell
- Fatigue
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea
- Other – please add

c) Using your thermometer, take your temperature

What happens next?

Once you complete the check-in, you will receive a "Cleared" or "Not Cleared" badge in your app.

"Cleared" Status

If you received a "Cleared" badge, your name will be added to the "Cleared" list on the miinehealth dashboard which will allow your entry into the school. Only students and employees with a "Cleared" badge that day will be allowed to enter the school. In order to appropriately track potential early exposures and symptoms it is required to perform your check-in every day. If you do not complete the daily check-in, you will be required to take additional steps in order to obtain clearance to enter the school:

*If parent is dropping off, they will need to park and complete the process on their phone.

*If child is not with a parent, they will complete the process with Miss Hatch or Mrs. Edelmann.

(Parent will be contacted and process completed.)

*Parents must complete the process on their phone. Students are not allowed to put app on their own phones and certify themselves.

"Not Cleared" Status

If you are not immediately cleared by the miinehealth daily check-in, you will need further evaluation prior to your return to school or work. This evaluation may require an assessment by a healthcare provider and potentially COVID-19 testing.

You may have received a "Not Cleared" status for the following reasons:

a) You have symptoms suggestive of COVID-19
b) You have a fever
c) You have had exposure to someone suspected or confirmed of having COVID-19

In general, if you were exposed to someone suspected or confirmed of having COVID-19, you will need to be placed on a 14-day quarantine where you will be monitored for the development of COVID-19 symptoms. In the case you have developed symptoms suggestive of COVID-19, including fever, you must be evaluated by a healthcare professional (see below *Getting evaluated for a "Not Cleared" Status*).

Getting evaluated for a "Not Cleared" Status

If you receive a "Not Cleared" status, you may require additional evaluation which could include a referral to an outside Health Care Provider for evaluation (ex: Primary Care or Personal Provider, Urgent Care, Emergency Department, Health Department).

Following your evaluation with a healthcare provider you may be advised:

a) To quarantine for a period of time
b) To proceed with COVID-19 testing

Testing Positive for COVID-19 & Contact Tracing

Please notify the school principal if you test positive for COVID-19 so the Diocese of Belleville can communicate with the local health department to begin contact tracing. You can assist in this contact tracing effort by notifying family members, friends and colleagues that you have tested positive for COVID-19 by using our Notification tool available in our miinehealth app. This tool sends an anonymous text message (SMS) to the individuals selected by you with the following message:

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"Hello. We are reaching out from miinehealth. A participant in
our health screening program has indicated you may have been
exposed to COVID-19. Please monitor for symptoms and self-
isolate. Call your physician. Visit www.miinehealth.com for more
information about our health screening program"
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Return to School and/or Work

In order to be able to resume your activities, you will need to be cleared in the miinehealth dashboard by the Diocesan Health Team after they receive the clearance note from your Outside Health Care Provider. Please email your COVID-19 medical clearance document to nurse@diobelle.org.

Once you are cleared to return to school and/or work, you must resume your daily check ins.

Don't Forget!

Always Wear a Mask

Be Aware of Symptoms

Clean your Hands and Your Space

miine health

Distance Physically (6 feet apart)

Questions and Answers

When will I begin to perform the miinehealth daily check-in for COVID-19?
You will begin the miinehealth daily check-in prior to the date that you will be returning to school and/or work. If you do not complete the check-in daily, additional steps will be required in order to obtain clearance to enter the facility.

What if I came in close contact with a confirmed or suspected case of COVID-19?
If you do come in contact with a confirmed or suspected case of COVID-19, you are required to report this via the miinehealth daily check-in, and seek medical advice through one of the options made available by your school and/or employer.

What if I don't have a smartphone?
If you don't have a smartphone, please contact your school to inquire about alternative avenues to perform your daily check-in.

Will there be a cost to me for this service?
No, the miinehealth platform is being offered to you at no cost by your school and/or employer.

How is my health information protected with miinehealth?
Upon enrollment with the miinehealth platform, you will be asked to give your consent to share COVID-19 related data including symptoms, exposure and the results of any COVID-19 testing. The information that you provide to miinehealth is protected by HIPAA law and held on a secured healthcare cloud with Microsoft Azure.

What if I forgot my username and password?
It is important to write your username and password down for reference. If you remember your username but forgot your password, simply click "Need help logging in?" You will then enter your username and click "Reset password". You will be required to enter a 6-digit verification code sent to your main mobile number associated to the account via text message. Once you have been verified you will be prompted to reset your password (minimum of 8 characters, 1 digit, 1 uppercase, 1 special character). If you forgot your username you will need to contact your child's principal for further assistance.

Contact Information

Once again, we appreciate your support and cooperation in adhering to this screening process in order to minimize the risk of the spread of COVID-19 in your school.

If you have any questions or concerns, please contact Miss Hatch.

blsac@hotmail.com   397-1111

Key literature:

CDC: Interim Guidance for Administrators of US K-12 Schools and Child Care Programs
https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/guidance-for-schools.html

CDC: General Business FAQ:
https://www.cdc.gov/coronavirus/2019-ncov/community/general-business-faq.html

CDC: Implementing Safety Practices for Critical Infrastructure Workers Who May Have Had exposure to a Person with Suspected or Confirmed COVID-19:
https://www.cdc.gov/coronavirus/2019-ncov/community/critical-workers/implementing-safety-practices.html

CDC: What to Do if You Are Sick
https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html

University Hospitals – Rainbow Babies & Children's
https://www.uhhospitals.org/-/media/Files/Coronavirus/UH-Rainbow-Healthy-Restart-School-Playbook.pdf?la=en&hash=42B9125CF14E840260E475A5DAEF76EC83E17A0A